REPLY TO

DEPARTMENT OF THE ARMY

U. S. ARMY QUARTERMASTER SCHOOL Joint Culinary Center of Excellence 1630 BYRD AVENUE Building 4200 FORT LEE, VIRGINIA 23801-1601

ATSM-CES 12 August 2013

MEMORANDUM FOR Record

ATTENTION OF

SUBJECT: Food Management Assistance Team Analysis and Rating Procedures for the Army Food Program

- 1. Purpose. The purpose of this memo is to provide Commanders and Food Program personnel with feedback to support decisions that will improve the Army Food Service Program by measuring performance against a standard, and to provide criteria for rating food service operations/missions. The objective of the mission is to assist with the overall improvement of food service operations.
- 2. The Installation Food Program is reviewed in three broad areas: Installation Food Program; Dining Facility Operations; and Facilities and Equipment. The specific areas of the review and analysis are listed in the attachment, as well as the results of the overall rating of the review and analysis in accomplishing the feeding mission. See attached evaluation checklist.
- 3. <u>Installation Food Program</u>: Overall analysis rating of the food program is based on points awarded in each assessed area. A score of 401-600 results in an "Excellence" rating, 201-400 is a "Success" rating, and a score of 0-200 indicates that potential food safety hazards are present and significant improvement is needed. Each area on the checklist is divided into thirds, and rated Needs Improvement, Success, or Excellence. A score of "0" on items indicated in bold in the attachment result in a "Needs Improvement" rating for the entire inspection.

Needs Improvement	Success	Excellence	
Needs Improvement	(meets standards)	(exceeds standards)	
0-200 pts	201- 400 pts	401 – 600 pts	

- 4. The final Food Management Assistance Team Memorandum of Visit outlining the details of the mission, will include the checklist in the Appendix filled-in with details of the mission, and will be distributed to the Army Deputy Chief of Staff Logistics G4, Army Material Command, Army Sustainment Command, Installation Management Command, Installation Commander, Army Field Support Brigade G4, Installation Food Program Manager, and responsible Food Advisors.
- 5. The Joint Culinary Center of Excellence (JCCoE) members participating in this mission are based upon AR 30-22 policy required areas of review and installation coordination for additional areas of emphasis or training.

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6. The JCCoE FMAT is always available to provide training and/or assessment for installations on a scheduled or requested basis. Please contact us if your command requires additional assistance. The point of contact at JCCoE is CW4 Michael Mozenko, commercial (804) 734-3374, DSN 687-3374 or Michael.mozenko@us.army.mil.

LUIS A. RODRIGUEZ

LTC, LG Director

DISTRIBUTION:
DEPUTY CHIEF OF STAFF FOR LOGISTICS G4
ARMY MATERIAL COMMAND
ARMY SUSTAINMENT COMMAND
INSTALLATION MANAGEMENT COMMAND
INSTALLATION / JOINT BASE COMMANDER
ARMY FIELD SUPPORT BRIGADE G4
GARRISON COMMANDER
INSTALLATION FOOD PROGRAM MANAGER

DIVISION FOOD ADVISOR

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Appendix FMAT Inspection Checklist

Section I Analyst Review Areas

Item	Complete Y/N	Pts: Awd / Poss	Comments		References
a. FOOD PROGRAM	1 M	ANAG		Points:	0/7
Staffing		0/4	Example: FPMO consists of one permaner assigned staff member performing the duti the FPM and Contractor Officer Represent (COR)	es of	AR 30-22, 3-11, a, b, AR 570-4
Organization	N	0/3			
Installation Foot Print			Example: One military operation w/ contra DFA services	acted	
Memorandum of Agreement – Food Service Annex		0/0			Future: MOA Food Service annex template
b. ANNUAL BUDGET	Γ:			Points:	0 / 15
Submitted for FY	N	0/5	Total: \$XX,XXX		AR 30-22, Para 3- 12, a. (3)
Funded Date	N				
Includes:	N.T.	0 / 4			
Food Safety	N	0/4			
Training DAC Culinary Arts	N N	0/3			
PAC, Culinary Arts c. REQUIRED ACTIONS		0/3		Points:	0 / 45
Monitoring Accounts	N	0/3		1 OIIItS:	AR 30-22, 3-12, a. (4)
Provide assistance to DFAC Food Service Staff	N	0 / 4			AR 30-22, 3-12,a. (7)
Semi-Annual and end-of- year inventories conducted by disinterested part	N	0 / 4			

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Conduct Mid Year		_		
Financial Reviews	N	0/4		AR 30-22, 3-15, a
Menu Standard Deviation as applicable	N	0/3		AR 30-22, 3-24, b
Inventory Deviation as	N	0/5		AR 30-22, 3-26, a
applicable	1.1	073		(2)
Food Service Management Plan on file?		0/5		AR 30-22, 3-10, c
EOY FLIPL/LOD/		0 / 4		AR 30-22, 3-16,
procedures/copy on file		0 / 4		b, 3-17
AFMIS				AFMIS Help
Maintenance/Recipe		0/5		Menu
update				
A la santa		0 / 2		AR 30-22, 3-29,
A la carte		0/2		DA Pam 30-22, 3-40
				AR 30-22, 3-1, d
Unannounced Cash Count	Y	0/4		DA PAM 30-22,
and Quarterly Reviews				3-9, App C
Place actual contract costs		0/3		TM 4-41.12, 2-12
into AFMIS		0/3		1 W1 4-41.12, 2-12
d. CASH CONTROL I	300		Points:	0 / 15
Appointment Orders Cash		0/5		AR 30-22, 3-1, r
Control Officer		0 / 7		
Cash Books Validated at		0/5		AD 20 22 2 27 a
the end of FY		0/5		AR 30-22, 3-27, e DA PAM 30-22,
Copy of memo on file		0/3		3-35,d
e. PROGRAMS			Points:	
Food Safety and Nutrition		0/5	1 011100	
Training				AR 30-22, 3-57
Food Risk Mngt; Pest		0/6		DA PAM 30-22
Mngt				3-7, b. (1), b. (3),
				(2), (a)
Preventive Medicine		0/4		TB MED 530, Ch
Inspections				11
Nutrition program	N	0/5		AR 30-22, 3-1, u; 3-58
Recognition programs:				
Culinary Arts	N	0/4		AR 30-22, 3-50
Philip A. Connelly	N	0/4		AR 30-22, 3-1, k, 3-49
Cook of the Quarter		0/4		AR 30-22, 3-1,k
COOK OF THE QUARTER	<u> </u>	U / T		111 JU 22, J-1,K

Safety Program	N	0/6			AR 30-22, 3-54
HAZCOM	N	0/5			TB MED 530 Ch
Zero Waste Initiative	N				Technical Report NREL/TP-7A2- 48876
f. UTILIZATION RAT	TE I	REVIE	WS	Points:	0/7
Are the reviews conducted annually	N	0/4			AR 30-22, 3-1, j
Quarterly Installation Utilization Rate	N	0/3	XX% for all diners; XX% for SIK		DA PAM 30-22, 3-5
g. DINER USE POLIC	Y			Points:	0 / 14
Is it current and signed by CDR?	N	0/5			AR 30-22, 3-1, g
Does it impact SIK Diners?	Y	0/5			AR 30-22, 3-37
Is a copy in each Headcount SOP?		0/4			DA PAM 30-22, App D
h. FOOD SERVICE M	AN	AGEM	IENT BOARD	Points:	
Conducted Qtrly/Minutes Published	Y	0/5	Conducted X SEP 20XX		DA PAM 30-22, App F
Voting/NonVoting Members/Vets	N	0/5			AR 30-22, 3-56, c, (1) (2)
Is the FPM coordinating with DLA-TS Vendor Contract Rep to resolve vendor related issues?		0/4			Doing Business with the Army Food Program; Vendor Catalog Buyer's Guide, DA PAM 30-22
Is the FPM recommending changes to items listed on the catalog IAW DA Pam 30-22 (i.e. catalog items added/deleted by qualified FSMB members vote)?		0/5			DA Pam 30-22, App I
Procedures for new subsistence items		0/5			DA PAM 30-22, 3-12, App I
i. INSTALLATION CO	NTI	NGEN	CY PLAN	Points	**
Does it meet all requirements?	Y				DA PAM 30-22, h, 2
Is a copy shared with	Y	0/4			,

Food Advisors?					
j. ACTION PLAN MS	C			Points	: 0/12
Quarterly	Y	0/5			DA PAM 30-22, h, 2
Conducted IAW regulation?	Y	0/4			,
Copy on file		0/3			
k. VALIDATION AND	AN	ALYS	IS MSC	Points:	0/9
Conducted as required		0/5			DA PAM 30- 22, 3-45, f
Copy on file		0/4			, ,
I. QUARTERLY EVAL	UA	TIONS	MSC	Points:	/9
Conducted quarterly		0/5			AD 20 22 2 1 b
Copy on file		0/4			AR 30-22, 3-1, k
m. OPERATIONAL RI	EVI	EWS M	ISC	Points	: 0 / 24
Semi-Annual Requisition		0/5			
Semi-Annual Receiving		0/5			
Semi-Annual Physical Sec		0 / 5			AR 30-22, 3-14 DA PAM 30-22,
Monthly High Dollar Reviews		0/5			App C
Copy on file		0/4			
	OF		TRACT DISCREPANCY REPORT	D • .	110
(SVCDR) DA FORM 7589				Points:	/ 13
Form properly filled out		0/4			1 D 20 22 2 15
Corrective Action/Status		0/5			AR 30-22, 3-46
Forwarded to DLA Rep/JCCoE		0 / 4			DA PAM 30-22, Appendix H
1	EV	ENDO	R CUSTOMER SERVICE	Points:	N/A
Vendor:			Example: U.S. Food Service, Baltimore, Maryland		- "
Quality	Y		17 m y m m		
Communication	Y				DA PAM 30-22,
Performance	Y		Example: Regional fill rate: 98% Current fill rate: 98.4%		Appendix H
p. CONTRACTING				Points:	/5
# of contract DFACs	Ι	Ex:_1			, -
Have all measures been considered to reduce contract costs?		0/5			TM 4-41.12, Ch 3
			ND PERFORMANCE ASSESSMENT SURVEILLANCE	Points:	0 / 28
Training Certificates on	Y		Example: Certified in the Food Service		AR 30-22, 3-42

file/valid			Contract Management (FSCM) Course on 24 February 2011	DA PAM 30-22,
JCCoE COR Workshop	Y	0/5	•	3-56, TB MED
DAU CLC 106, COR w/ Mission Focus	Y	0/5	13 June 20XX	530
TB MED 530, Section V, 2-18	Y	0/5	Example: ServSafe 12 March 2010 Ethics training 2 May 2012.	
Surveillance Inspection Sheets	Y	0/4		
Surveillance Schedule	Y	0/4		
r. CONTRACTOR			Points	0/5
Performance Assessment Plan mirrors the Performance Work Statement (PWS)		0/5		AR 30-22, 3-42 DA PAM 30-22, 3-56
s. TRAINING		T	Poin	s: 0 / 10
Are training records on each individual on file?		0/5		AR 30-22, 3-39 DA PAM 30-22,
Is training IAW contract requirements?		0/5		3-56
t. CONTRACT			Point	s: N/A
Name			Example: Service Source, D/DA Fairfax Opportunities Unlimited Inc, Alexandria, Virginia	Ex: Firm Fixed Price, Performance Based, food service contract
			Example: The contract is in its base year	
Tenure			Example: The contract is in its base year	
Tenure Cost			Example: \$899,000.00	

Section II FMAT NCO Review Areas:

Item	Complete Y/N	Pts: Awd / Poss	Comments		References
a. ARIMS					/ 16
Folders/container labeled properly	Y	0 / 4			AR 25-400-2
Files IAW regulation	Y	0/4			DA PAM 25-

Does the Installation have a RHA?	N	0/4	Example Assessment: The disposition of transfer records as outlined in AR 25-400-2 requires that after records reach maturity at two years in the Current Files Area (CFA), they are then transferred to the RHA. Transfer files for the DFAC are the cash receipt reports which require an audit trail of six or more years. The FMAT recommends the FPM establish a Standard Operation Procedure (SOP) for the DFM on proper procedures to transfer and move these records to the installation RHA once identified. Refresher training on the proper maintenance of files and disposition to include hands-on training focusing on container file content labels and guide files was provided to the DFM and Administrative personnel IAW AR 25-400-2, Chapters 5 and 7. Additionally, the DFM was provided the JCCoE web site and was given guidance on training materials to assist in ongoing training and future training of all FSP.	403
Are records being transferred from CFA to RHA at two years?	N	0/4		
b. AFMIS/ ADMINIST	RAT	TON	Points: () / 32
A score of 0 for items i	n bo	ld in th	is section results in a "Needs Improvement" for the entire	e inspection.
Do the DFM/FSP have a working knowledge of AFMIS procedures?		0/5		AFMIS Help Menu
Auto Receipt Are FSP communicating recipe deviations to the DFM/FPM for AFMIS update?	Y	0/4		DA PAM 30- 22, 3-13, 23, 56
			Example: Special instructions not annotated and	
Are Production Schedules properly prepared and adhered to?	N	0/5	Critical Control Point (CCP) area not complete. The FMAT recommends immediate training and execution of the DA Form 3034 to ensure regulatory compliance. The FMAT recommends the DFM monitors the Shift Leader for accuracy and completion of DA Form 3034 to ensure regulatory compliance is adhered to	AR 30-22, 3-27

Cdr ensuring collections				
are implemented		0/5		
S-1, G-1, Mil Finance				
Office		0 / 5		
processing/submitting		0/5		
DA Form 4187 to DFAS				
c. CASH			Points:)/33
Unannounced Meal Card		0 / 5	·	AR 30-22, 3-
Verifications		0/5		29
Are Unannounced Cash		0 / 5		AR 30-22, 3-
Counts conducted?		0/5		29
Open Cash Vouchers		0/4		
Cook on hand	N	0 / 5	Example: Cash on hand (\$1723.05) exceeded the	DA PAM
Cash on hand	11	0/5	authorized limit of \$500	3022, 3-26
				DA PAM 30-
Change Fund		0 / 4		22, 3-26,
Authorization		0 / 4		DoD
				7000.14R
Memorandum on File	N	0/5	Example: DFAC does not have an approved	
Memorandum on The	11	0/3	memorandum to exceed the \$500 limit	
			Example: The Food Service Officer (FSO) or	
			designated individual must turn in funds to the	
			appropriate financial institution or consolidating	
			headquarters when the funds on hand reach \$500. The	
			\$500 limitation may be increased by the Installation	DA PAM 30-
Cash Turn In Procedures	N	0/5	Commander or the DOL. The FMAT recommends	22, 3-29
			turn-ins should be done more frequently before	22, 3-29
			reaching the \$500 limit, or if more frequent turn-ins	
			are not practical due to large cash collections, the	
			FMAT recommends the cash limit be increased and	
			cash turn-ins be completed at least once a month.	
d. HEADCOUNT PRO) / 19
	ı bol	d in th	is section results in a "Needs Improvement" for the entire	inspection.
Is the Headcount SOP		0 / 4		DA PAM 30-
updated?	<u> </u>			22, App D
Are Headcounters		0 / -		AR 30-22, 3-
supervised during the		0/5		28, DA PAM
meal?				30-22, App
Is the Diner Use Policy		0/5		D-3
available?				DA PAM 30-
Are ID/Meal Cards		0/5		22, 3-25
being verified?				·
e. ACCOUNT MANAG	EM	ENT	Points:) / 10

A score of 0 for items in	<mark>bol</mark>	<mark>d</mark> in thi	is section results in a "Needs Improvement" for the entire	e inspection.
Earnings &	N	0/5	Example: Current inventory value: \$14,701 Inventory	AR 30-22, 3-
Expenditures	11	0 / 3	objective: \$11,148 Surplus inventory: \$3,553 8 DOS	34, DA PAM
			Example: \$1,001 overspent based on earnings of	30-22, 44
Is the current account			\$20,433 = 4% overspent. Recommend the FPM	AR 30-22, 3-
status IAW regulatory	N	0/5	continue to monitor the account and provide guidance	35
guidance?			to the DFM to ensure the account closes out at zero or	DA PAM 30-
			under spent at the end of the FY	22, 3-45
f. INVENTORY MANA	AGE	MEN	Γ Points:	0 / 12
A score of 0 for items in	ı bol	d in th	is section results in a "Needs Improvement" for the entire	e inspection.
Deviation memo on file	N	0/5		AR 30-22, 3-
Deviation memo on me	11	0 / 3		26 a.
Days of Supply (DOS)	N	0 / 7	Example: Recommend incorporating slow moving items into the menu rotation. The team further recommends the Senior Food Operation Sergeant assist the DFM in staying within the regulatory guidance of 6 DOS. The FMAT provided hands-on training in the principles of inventory management; this management tool is used as positive reinforcement geared toward alerting management of the importance of adhering to these guidelines.	AR 30-22, 3- 26
g. GROUND BEEF STA	ND.	ARDS) / 3
Bulk: 10% fat content		0/3	'	DA PAM 30-
				22, 3-70
Patties: 15% fat content		0/0		d.(8); Table I-
I FOOD DDED AD A FE				1
h. FOOD PREPARATI				0 / 28
Recipe Card Use	<u> </u>	erving	Line Replenishing Progressive Cooking	
Are quality products	Y	0/5		
prepared? Are recipe cards used?	N	0/5	Example: FSP have the AFMIS recipes; however, some were observed not following recipe instructions. The benefit of following the recipe cards includes consistent food preparation, uniform products, enhanced cooking techniques, and ensures limited fluctuation in recipe costs. The FMAT recommends the DFM continue to review recipe cards, and inform the FPM of any discrepancies which may result in substandard products and inaccurate meal costs.	TM 4-41.11, Chap 7 TB MED 530 TM 10-412
Is the serving line set up	Y	0/5		
on time?				
Is the food garnished?		0 / 4	Example: Garnish lacks eye appeal. Recommend the	

			DFM refer to the JCCoE website, Quality Assurance	
			Division (QUAD), Garnishing Guide, for ideas and	
			garnishing tools to improve in this area. Example: Replenishment procedures were discussed	
Are proper replenishing procedures used?	N	0 / 4	with the DFM and Shift Leader. Replenishing should take place in the kitchen by changing the pans on the line out for a fresh pan of items IAW TM 4-41.11, paragraph 8-8. Replenishing should be used to reduce food waste by putting food on the serving lines in amounts that are not excessive. Recommend the Shift Leaders ensure foods are monitored throughout the meal and to replenish when low as opposed to when food runs out.	
Is Progressive Cooking used?	N	0/5	Example: DA Form 3034 should list start amounts of what items require progressive cooking. Progressive cooking would ensure that fresh hot items are served throughout the meal serving period and would eliminate/reduce waste. The FMAT recommends the DFM reference DA PAM 30-22. Paragraph 3-40, e. 1-2.	
i. FOOD PROTECTION	Ī		Points: 0	/ 14
A score of 0 for items in	ı bol	<mark>d</mark> in th	is section results in a "Needs Improvement" for the entire	e inspection.
Are foods properly protected from contamination to include Glove Use, Thaw, Cover, Label, Cross Contamination?	Y	0/7		TB MED 530 TM 4-41.11
Leftover Disposition		0//	Dointag	0 / 12
j. GO FOR GREEN			Example: DFM has posted nutritional education	0 / 12
Is Go for Green properly implemented?	N	0/5	materials throughout the DFAC, but this does not comprise an adequate nutrition program. Recommend DFM with the Dietitian in procuring additional educational material and to provide training.	Nutritional Program AR 30-22,
Are diner nutrition				par 3-55.56
education materials	Y	0 / 4		par 3-55, 56, 57
	Y	0 / 4		
education materials available? Is a healthy Model Plate	Y		Points:	57 JCCoE

Is a Cyclic Menu used?	N	0/4		4-41, Chap 3
Do they offer a good	N	0 / 5		
variety?				-
Fitness Bar	N	0/3		
l. FOOD RISK MANA	<u>GEN</u>	MENT		0 / 5
Are the DA Forms 7458/59 properly filled out IAW regulation?	N	0/5	Example: The proper amounts of items were not listed; cooking times were not checked periodically versus at the end of the cooking cycle; temperatures were not recorded at the actual times listed. Table 3-1 provides clear guidance on the proper preparation of these documents included in the Army Food Program to mitigate risk of food borne illness. Leftovers were not recorded as prescribed in DA PAM 30-22, paragraph 3-7, which states the following: leftovers will be recorded on the DA Form 7458 and highlighted with a translucent marker; heated to 165°F before serving to the diners. Leftovers must be properly accounted for and used as soon as possible. Discarding leftover foods that can be kept from meal to meal contributes to food waste. The DFM should ensure that the Shift Leaders are checking periodically, documenting times, and annotating leftovers. The AFMIS tutorial provides guidance for items listed with a yellow triangle, these items require monitoring. Recommend the Shift Leaders ensure the proper items and amounts of each are properly documented.	DA PAM 30- 22, Table 3-1
m. RECEIVING AND	210	KAGI	E Points:	0 / 10
Receiving procedures being met	Y	0 / 5		
Proper storage procedures to include dating, QCC upon delivery, temperatures, FIFO, H&S meals used and recorded in AFMIS Class I inventory?	Y	0/5	Example: FMAT recommends during receipt procedures that the receiving personnel open all cases prior to the departure of the delivery driver, if possible, to ensure product integrity and serviceability. The receiving personnel must also compare what is being received to what was originally ordered using the shopping list and not verify items received strictly by the vendor's receipt.	TB MED 530, 3-31 TM 4-41.11, Chap 4
CANTEL TO ST				0.15
n. SANITATION				0/5
Overall Sanitation throughout DFAC to include equipment	N	0 / 5	Example: FMAT observed FSP cleaning and sanitizing the kitchen areas using the "clean as you go" concept; however, additional emphasis should be placed on grills, ovens, meat slicer, microwave, pizza warmer,	TB MED 530, TM 4-41.11, Chap 5

			and equipment not being utilized. The FMAT recommends the DFM develop a cleaning schedule that includes all equipment and ensures cleaning is conducted on a daily basis. Improper sanitation can result in food-borne illness outbreaks and loss of DFAC credibility. FSP must be trained to know the causes of food-borne illness so that they can take steps to eliminate them. The FPM must ensure all FSP are familiar with the standards contained in TB MED 530.	
o. SUPPORT AGENCI	ES) / 13
Is PM conducting Comprehensive Food Establishment Inspections?	Y	0 / 4	Example: No recurring deficiencies were found. PM personnel are conducting the quarterly Comprehensive Food Establishment, DA Form 5161-R, utilizing the comprehensive format with a numerical score given. A report and an out-brief are provided to the DFM upon completion. The out-brief is used as an opportunity for training and to ensure that all questions are answered and deficiencies explained. PM provides quarterly training to FSP and will provide training upon request from the DFM. The FMAT highly encourages the DFM to take advantage of this opportunity to enhance their food protection and safety training for all FSP. PM personnel are ServSafe certified and authorized to proctor ServSafe and food handlers' certifications.	
IS PHC conducting Subsistence Prime Vendor (SPV) product inspections? Vets using AFMIS to report unfit subsistence?	Y	0/3	Example: PHC Personnel: SSG Garcia-Nunez, SPC Ortiz, and SPC Lawrence	TM 4-41.12, 1-11
Installation Support Plan (ISP)	Y	0/3	Example: A PHC on-call roster is provided to key FSP in the event an immediate response is required to resolve any food safety issues. TM 4-41.1 1-11	
Are they providing training		0/3		
p. TRAINING) / 21
Personnel training records	N	0 / 4	Example: DFM should have individual training packets on each FSP in order to track progress and improvement in needed areas. TM 4-4 1-15, 1 App	
Training schedules	N	0 / 4		TM 4-41-11, 1-13
Established training	N	0/4	Example: The DFM is not conducting or documenting	ATTP 4-41,

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program in place?			On-the-Job Training. The Training Program is deficient and needs a collaborative effort to ensure maximum training and enforcement is provided and documented. Training on the operation and maintenance of equipment is not being conducted. The DFM does not provide equipment training and does not have training forecasted. The FMAT recommends this training be incorporated into the daily work schedule to ensure all FSP meet the standards when utilizing the equipment. Additionally, the proper use of kitchen equipment will help extend the equipment's life expectancy, saving the installation and the Army thousands of dollars in replacement costs. The FMAT also recommends the FPM and Brigade assist the DFM with the development, execution, monitoring, and documentation of an established Training Program.	Appendix A- 18 TM 4-41.11 Chapt 1		
Food Safety & Sanitation Certification (initial 8 & 40Hr)	N	0/5		TB MED 530, par 2-18		
q. 92G PERSONNEL			Points: (0 / 11		
Cook Status Report	Y	0 / 2		AFMIS Tutorial		
NCOs utilized IAW rank structure	Y	0 / 4		TM 4-41.12, Chap 1-9		
92Gs are assigned & working in DFAC	Y	0 / 5		TM 4-41.12, Chap 1-9		
r. DINER SATISFACTION P				nts: 0/4		
DFAC/Comment Cards/ICE	Y	0/4	Example: The FMAT conducted diner surveys using the JCCoE survey sheet in an effort to assess the diners' general perception of the quality of food and service currently being provided. The FMAT surveyed 20 diners. All surveys were administered in an effort to assess the diners' general perception of the quality of food service. Completed surveys show a vast majority of ratings were Very Good to Excellent. There were no negative trends developing. The surveys were discussed with the DFM, and the FMAT shared with the DFM benefits of being a visible manager in the DFAC.			

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DFM visible during		
service		
Surveys		

Section III FMAT FED Analyst Review Areas:

Item	Serviceable Yes / No		Deficiency			Reference
INTRODUCTION						
			<i>Example:</i> The FMAT visited the installati DFAC: Building 404 JBMHH.	on operati	onal	
a. INFRASTRUCTURE	C			Points:	0 / 10	
Number of DFACs		1				
Years in operation	4	46				
Ceiling tiles [Areas of concern will be listed as appropriate]	N		Example: Require repair and pa	inting		
b. MCA/MAJOR RENO	VAT	TION		Points:	0/5	
Projects coordinated with JCCoE/ACES?	Y	Example: Total: \$985,000			AR 30-22, Para 3-12, a. (3)	
		DERN	IZATION PLAN, DA Form 4945	Points:	0/5	
Is plan up to date?	Y					
					2 2	
d. FOOD SERVICE EQ	QUIP	MENT		Points:	0 / 10	
Equipment Replacement Record, DA Form 3988 / AFMIS up to date?	N		Example: Needs updating. Half of the FS the DFAC has exceeded its life expectancy reviewed this with the FPM and DFM, and that the DFM conduct a 100% inventory of and verify it in AFMIS. Example: A statement was listed on the expectance of the e	y. The FM I recomme f all equip quipment	IAT ended ment	

e. FSE ANNUAL BUDGET	actual life expectancy year was nev equipment current. This prevents A the accurate FSE requirement on the report screen in AFMIS.	AFMIS from displaying	
f. MAINTENANCE REQUEST	REGISTER DA FORM 2405	Points: 0/5	
Maintenance Request Register, DA Form 2405 utilized correctly?			
g. ENERGY CONSERVATION	ON	Points: 0/5	
Energy and water conservation measures	Example: Needs additional emphasis in shutting off water, and turning off lights and electrical equipment when not in use. The FMAT recommends the FPM implement an in-house Energy Conservation Plan that supports the installation's plan.		
Deficiencies h. FIELD FEEDING EQUIP	MENT		
Food Containers and Beverage Dispensers stored correctly?	Example: Food Containers and Bev allowed to air dry	verage Dispensers	
Were there any issues or concerns with field feeding systems? Deficiencies	Example: FSC not fielded to unit, N	MBU's will not stay lit.	